



April 1, 2022
Indiana Department of Administration
Procurement Division
On Behalf of the Indiana Professional Licensing Agency
402 W. Washington St., Room W468
Indianapolis, Indiana 46204

2.2 EXECUTIVE SUMMARY

SUBJECT: RFP 22-69833 The Indiana State Nurses Assistances Program

Sourcing Analyst & Selection Team,

2.2.1

Please accept the Parkdale Aftercare, LLC proposal for RFP 22-69833, the administration of the Indiana State Nurses Assistances Program. The proposal includes a monitoring component, including drug-testing, intake and referral services, outreach and education, and a social media presence to promote outreach and growth. Parkdale Aftercare also proposes to provide regular data reports to the IPLA via the ISBN in addition to testifying and providing information at all ISBN administrative and ALJ hearings. In short, Parkdale Aftercare LLC is willing, able, and highly capable of executing all requirements outlined in RFP 22-69833, including section 2.4 in its' entirety.

Formed and located in Indiana, Parkdale Management LLC is a parent company to two Indiana-based subsidiary companies. The most publicly recognized is that of Parkdale Center for Professionals, a substance use disorder company specializing in career-focused adults in need of treatment for substance use disorder. Parkdale Aftercare, LLC (DBA The Indiana Professionals Recovery Program, or IPRP) specializes in the monitoring, treatment referral, and advocacy for the impaired health care professional. Parkdale Aftercare has successfully monitored health care professionals across various boards and in multiple states across the country. The success our team has experienced across multiple boards and multiple States is a testament to the ability of Parkdale Aftercare to effectively administer RFP 22-69833. In addition to successfully administering the Indiana State Nurse Assistance Program for the past four years, Parkdale has also administered or provided services for the Indiana Board of Pharmacy, The Indiana Podiatrists, and the West Virginia Board of Nursing (Restore Program).

The executive leadership team at Parkdale Aftercare continues to provide oversight, support, education, and programming that directly impacts the quality of our monitoring programs. The leadership team, in conjunction with a highly skilled clinical team has forged one of the most comprehensive, effective, and comprehensive monitoring programs in the country. All clinicians involved with the clinical care are licensed by the State of Indiana and remain in good standing. As a direct testament of our continual process improvement and programming excellence, Parkdale Aftercare has implemented several programs, upgrades, and enhancements over the past four years in the ISNAP program. **(See Attached Filename *Program Updates.pdf*)**

2.2.2

I, Rodrigo Garcia, will serve directly as the principal contact person for all additional request, authorized signatures, or decision to be made on behalf of Parkdale Aftercare, LLC :

Rodrigo Garcia, CEO
Parkdale Companies & Parkdale Aftercare, LLC
350 Indian Boundary Rd. Chesterton, IN 46304-1511
219-743-2477 rgarcia@inprp.org
Parkdale Aftercare LLC, Bidder ID# 0000046715
FEIN# 47-2054087

2.2.3

We are in agreement that we will be notified by email of any pertinent information. Please submit to the following email address for Rodrigo Garcia, authorized representative. **rgarcia@inprp.org**

2.2.4 (See Attached file *PDASOS.pdf*)

The current status with the Office of the Indiana Secretary of State is as follows:

Parkdale Aftercare LLC is a Domestic Limited Liability Company created on 10/10/2014. The current status is **ACTIVE** with a Secretary of State business ID: 2014101000362. The registered agent is Steffey Wahl, LLC located at 320 N. Meridian Street, Suite 825, Indianapolis, IN, 46204

2.2.5

As mentioned previously, Parkdale has effectively administered the Indiana State Nurses Assistances Program since 2018. Staying true to our initial goal of program improvement, the Parkdale team felt it was imperative to not only provide the minimum requirements but more importantly, set a new standard. By doing so, the Indiana State Nurses Assistances Program has become a leader in the industry and a model for other states to emulate. The following is a brief list of implementations that superseded the original RFP requirements and will continue through the current RFP proposal. All expenses and overages were satisfied solely by Parkdale (independent of funds received from the contract).

- Utilization of an addiction board certified medical director as the head of the clinical team
- Master's level counselors in the case management position, licensed by the State of Indiana
- Implementation of telehealth programming and services for the convenience of all participants
- Conversion and implementation of all documents to a user friendly DocuSign format
- Cognitive testing at the request of the BON and when client appropriate
- Worksite monitor training and education training program designed and implemented
- Quarterly contributions to the Indiana Nursing Focus publication in the interests of the Indiana nurses
- Specialized reporting to the BON requiring high level of clinical acumen, insight, and additional dedicated time and resources

- When appropriate, return to work assessment were provided, at no cost to the participant.
- American Society of Addiction Medicine diagnostic and admission criteria utilized by our licensed clinicians to determine treatment level of care and referrals
- State-wide outreach and educational program for nurses, schools, and employers.
- Nation-wide education and support program for the American Association of Nurse Anesthetist (has provided incredible national exposure to the Indiana State Nurses Assistances Program).
- DSM-V biopsychosocial clinical intake with assessments completed by a clinical case manager (when appropriate) at no additional cost to the participant

Worthy of mentioning, as outlined in section 1.23, **Americans with Disabilities Act**, Parkdale Aftercare and the entire ISNAP staff understands and specifically agrees to comply with the provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 *et seq.* and 47 U.S.C. 225). We continue to update all forms, policies, and program information, to ensure we continue to maintain full compliance with all ADA provisions.

Please also know that Parkdale wishes to present the best possible proposal for the state. However, if another vendor offers preferable alternate assets, we are committed to help set them up for success. Any lack of progress or a substandard program means we all lose, including the impaired nurse. We are looking forward to continuing the rich tradition of providing quality services and support to those who need it most. As the program has become a leader in the industry across the country, we will remain committed to providing the best program possible. We are hopeful that you will find our proposal satisfactory in all areas.

Regards,



Rodrigo Garcia, MBA, APN-BC, MSN, CRNA
Parkdale Chief Executive Officer

As indicated on Attachment J, we would also like to formally request that our unredacted file attachments marked **Confidential** be used only for the purposes of determining the award for RFP 22-69833. The financial information, including a complete business wide audit is confidential and proprietary to Parkdale and contains sensitive information. We request that it not be made part of the public record access.

(Access to Public records: IC 5-14-3-4 (5) "Version of Records excepted from disclosure; time limitations; destruction of records")